Logitech Quickcall USB Speakerphone

On GNU/Linux

By default, it works as-is on linux-based OS, after you set it up in your linux session (audio settings, ensure it's enabled), and then reboot the machine.

On MAC OSX

No idea, sorry. Drop me a comment below if you have any clue yourself.

On Windows

On windows, the drivers work on Windows XP, and Vista, but by default they seem not to work with newer Windows OS, such as windows 7.

The workaround to make it work there seems to be:

Approach 1

Re: Logitech QuickCall USB Speakerphone and windows 7 Options - 03-22-2010 03:12 PM wrote:

From: http://forums.logitech.com/t5/Windows-7-Discussion-Topics-READ/Logitech-QuickCall-USB-Speakerphone-and-windows-7/m-p/437787#M1308

Re: Logitech QuickCall USB Speakerphone and windows 7 Options
03-22-2010 03:12 PM

Here are my full install steps for Windows 7 x64:

Go to http://www.logitech.com/index.cfm/home/&cl=GB,EN

That should put you at the UK site. Look at the lower left and make sure you see the Union Jack flag. If not, click it and choose United Kingdom.

Hover over Support and choose Product Support

In Option 2, enter the model number: A-UD58

Click the picture of the QuickCall

In the very right-hand column, choose "Download installation software, drivers, updates and more."

Select Vista
Select Multilingual 64-bit
Click Download Software

When the download finishes, navigate to it in Windows Explorer

Right click on the callcentral1046_x64.exe icon

Choose Properties
Click the Compatibility tab
Check the "Run this proram in compatibility mode for:" box

Choose Windows Vista (Service Pack 2) in the dropdown
Click OK

Run the callcentral1046_x64.exe program.

Go through the install. Even choosing custom, there is no way to install just the driver, so it will install all of the anyoing CallCentral Software. We'll deal with that in a second.

After install is complete (it will make you restart), open the controll panel and go to the Programs and Features section.
You will see two new Logitech items in there. One, Logitech CallCentral, and the other is Logitech VoIP Driver. We want to keep the VoIP driver.

Double click the Logitech CallCentral and Yes to start the removal process.

It will say that somethign needs to be stopped (I didn't write this down while doing it, so I don't have the correct name).
Open the task manager (Ctrl-Alt-Delete and then Start Task Manager) and find the similarly named item. It will have a 64 appended to it in the task manager. Highlight it and click End Process.

Close the task manager.

Clicking Retry on the removal application should allow it to continue.
I suggest restarting your system to purge the bad JuJu.
Logitech QuickCall USB Speakerphone Windows 7 64-bit Drivers

April 6, 2010 at 11:01 pm

Logitech is getting out of the USB speakerphone game and there currently is quite the fire-sale on them. Amazon is currently selling them for only $10!

We got one at work, and once we got it working (the reason for this post), found it to have exceptional call quality. Our Skype calls using this sounded much better on both sides than our Pollycom speakerphone on a land line.

However, this is an EOL (End Of Life) product for Logitech, so they do not actively support it. The last time they did, Windows 7 was not yet out, so they have no Winodws 7-specific drivers available. They do have 64-bit drivers for Vista, but their heavy install program doesn’t even want to run on Win7. There is a way to get around this, and I posted the full details on the Logitech help forums.

However, I found there is a much easier way to it (Note: This is for Windows 7 64-bit only):

1. Download the driver. Logitech wants to give you a 30MB install app, but all you really need is the drivers out of them, which are in this 214KB zip file: local copy in seeds4c: voip64.zip voip64.zip

2. Unzip the contents. You will get a folder named voip64. Remember where it is.

3. Plug in the QuickCall to a USB port. You will notice Win7 try and install drivers, but the speakerphone will just blink green and red lights…

4. Open the device manager.

5. Expand the “Sound, video and game controllers” section

6. I don’t remember exactly what Win7 will call it, but look for a device that says something like “Speakerphone (disabled)” and right-click on it.

7. Choose Update Driver Software

8. Choose Browse my computer for driver software

9. Now browse to the voip64 folder you extracted and use that

10. You now have working drivers!

- The answer call, hang-up, and mute buttons don’t work. Workaround: Use the on-screen controls of Skype or other audio software.
- The volume knob doesn’t work. Workaround: The volume slider in Windows will control volume, as will the control in Skype and keyboard volume buttons.
- The LEDs don’t work. Well, it’s a lot better than them flashing red and green!
- Remember, it’s only $10!

Note: For the future: upgraded and integrated version from logitech:


Seeds For Change - seeds4c.org


[5] https://www.amazon.com/dp/B000J1F154?tag=swiftcurrentr-20&camp=213381&creative=390973&linkCode=as4&creativeASIN=B000J1F154&adid=1WFT1H0JJR2D0HE1CGYA&


[9] https://www.amazon.com/dp/B000J1F154?tag=swiftcurrentr-20&camp=213381&creative=390973&linkCode=as4&creativeASIN=B000J1F154&adid=1WFT1H0JJR2D0HE1CGYA&